

Quality Policy

Date of issue: 16/06/22 Page 1/1

Quality Policy



When it comes to quality, Pietro Fiorentini S.p.A. endeavours to:

- listen to and interpret customers' needs and requirements in an international context, proposing innovative and cutting-edge solutions, in compliance with the regulations in force (e.g. Product Directives, specific for branded products);
- listen to and interpret employees' expectations of growth, proposing training and professional growth paths;
- improve the efficiency of internal processes, implementing "Lean Management" techniques and pursuing continuous improvement;
- propose policies of "partnership" with suppliers for common growth and development of new solutions;
- guarantee the harmonious and balanced economic development of the Company by implementing
 and maintaining a Management System in accordance with the standards UNI EN ISO 9001:2015
 and API SPEC Q1 9th edition (Errata 2 Addendum 2), ISO/IEC 80079-34:2018, and exclusively for
 the Chromatographic Analysis laboratory in accordance with the standard UNI EN ISO/IEC
 17025:2018.

Mario Nardi

Managing Director

Chief Executive Officer